

# - Emergency HELP Numbers -

## USE Only in case of an Emergency

- All other repairs require written Maintenance Requests & we will schedule the appropriate contractor to come and do the repair. If the repair is deemed non-emergency - you will be billed the difference in the labor cost.

Maintenance Issues: [info@t-crealty.com](mailto:info@t-crealty.com) & Call 883-3421 ext. # 24 hours & Larry Cell 331-3443 or Teresa Cell 331-3421 - *Please Email* for all general problems and fax, mail or bring in an autographed *maintenance request* - door won't shut or open, roof need shoveled due to snow load, etc. We require signatures before contractors are contracted. If you can not reach us within 24 hours & have left messages on all 3 phones - CALL

**Harry True - Gas Appliance Service - 281-2256 - Emergencies Only** \*\*\*\*\* Make sure you check your pilot light first and that you paid your Heating Bill.....Also make sure you change your heater's filter every six months. If the system over heats due to the filter being clogged - you will be billed for the repair. If you can't reach Harry - Call Basin Heating - 884-3798

**CALL US FIRST - We now have a power auger - Emergencies Only** - plugged drains, water, sewer drains, & septic systems. If feminine items, toys, etc. are found in the drains - you will be billed for the repair. If you can't reach us Call Hukill - 882-7813

Water running - Call City Water 883-5366 or 883-5392 after 5pm or weekends & holidays - **Emergencies Only** and they will come out and shut your water off till the contractor's can fix it. \*\*\*if your pipes have frozen due to your lack of care - ie: leaving your home & turning off the heat - you will be billed for the repair. If they burst - you will be billed. Remember to leave your heat on at least at 55 degrees (Safer at 60 degrees), drip your faucets, & keep doors under sinks open.

Locked out of your Home or loose your keys - **Emergencies Only** -Call Al's locks 24 Hour Service 884-4512. You will be responsible for this repair.

High Country Appliances 885-4010 - **Emergencies Only** -Refrigerator not working or freezer thawing - Call them. If you have not defrosted your freezer in a year & it over heats due to lack of your maintenance - you will be billed for the repair.

Broken Windows - **Emergencies Only** -Call Basin Glass & Windows at 884-8196

Carpet Emergencies - Call Comstock Carpets at 882-2080

**Be prepared - Our Contractors and Service Providers will note who caused the problem. If it is noted that is was caused by you or someone in your control - you will be billed for the cost.**

**Make sure when you call - to state your name, return phone call number, address and that you are a tenant of Town & Country Realty'**